Uninstall & reinstall WibuKey 6.60 runtime with latest WkRuntime.EXE on Windows PC with Intel or AMD CPU :

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Click WibuKey Setup (WibuKey Remove) in Control Panel to uninstall WibuKey driver



WibuKey remove under Windows 7 64-bit with WibuKey applet in Control Panel still open : in prompt "File is locked" click radio button "Ignore, setup will replace file at system startup (reboot required" and click OK button.

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WibuKey Remove under Windows 7 64-bit with WibuKey applet in Control Panel still open : click "Ignore" button in prompt "WibuKey64.sys cannot be deinstalled properly (1123)". Once uninstall terminates restart your PC and login as Administrator.

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WibuKey Remove under Windows 10 64-bit with WibuKey applet in Control Panel closed : click "Ignore, Setup will replace file at system startup (reboot required)" radio button in prompt "File is locked". Once uninstall terminates restart your PC and login as Administrator.



Prompt "Device driver software was not successfully installed" under Windows 7 64-bit : unplug WibuKey USB dongle, restart your PC, rerun WkRuntime.EXE installer. Plugin WibuKey USB dongle now only.

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After running WkRuntime.EXE under Windows 7 64-bit & after plugging in WibuKey USB dongle : click on arrow-up icon at bottom-right of screen. Click icon with moving green spot. Wait until message "Searching Windows Update..." turns into message "Ready to use". This may take 5 or 10 minutes.



Running WkRuntime.EXE installer under Windows 10 64-bit : click button "Yes" in prompt "...WibuXpm4J32.dll / WibuXpm4J64.dll ... has newer version than .... Keep current file ?"

To uninstall & reinstall WibuKey runtime under Windows 7 64-bit & Windows 10/11 64-bit on

your Windows PC with Intel or AMD CPU :

## > restart Windows with WibuKey plugged in or unplugged

- login as Administrator
- > go into Windows Control Panel, Programs and Features
- > uninstall CodeMeter Runtime in Programs and Features
- restart Windows again
- shutdown Rayfract® via File|Exit command if running
- go into Windows Control Panel again
- double-click on the orange WibuKey applet icon if (still) available :
  - o left-click on small icon to left of dialog title bar, select "Advanced Mode"
  - o click on the "Install" tab
  - o click on button "Plug & Play..."
  - o confirm the prompt with "Yes" button
  - **unplug all WibuKey dongle(s) when prompted**. Click on all "OK" buttons until WibuKey applet shuts down. Don't skip this important step.
- > unplug all green WibuKey dongle(s) if not yet done so.
- click on "Programs and Features" in Windows Control Panel
- double-click line "WibuKey Setup (WibuKey Remove)" if (still) shown
- click "Ignore" and "OK" buttons in prompt "File is locked" & in prompt "WibuKey64.sys is still in use/cannot be deinstalled properly"
- > restart Windows on your PC once again and login as Administrator
- for Windows 7 64-bit Pro download the WibuKey runtime version 6.51 installer from https://rayfract.com/WibuKey\_6.51/WkRuntime.exe
- to download the latest WkRuntime.EXE installer version 6.60 or higher for Windows 10 or Windows 11 open web page <u>https://www.wibu.com/support/user/user-software.html</u> and

- scroll down to section WibuKey for User and download WibuKey Runtime for Windows with Current selection set to Windows 32/64-Bit
- backup WkRuntime.EXE to permanent storage
- (re)run latest WkRuntime.EXE obtained from wibu.com or version 6.51 from rayfract.com
- click button "Yes" in prompt "...WibuXpm4J32.dll / WibuXpm4J64.dll ... has newer version than .... Keep current file ?"
- restart your Windows PC again
- > plugin green WibuKey dongle once WkRuntime installer terminates only
- click on arrow-up icon at bottom-right of screen. Click icon with moving green spot. Wait until "Searching Windows Update" message turns into "Ready to use". This may take 5 or 10 minutes depending on your PC and Internet connection.
- > open WibuKey control panel applet & click on Contents tab. Click Scan button
- > make sure your USB dongle license number shows in Contents tab after clicking *Scan button*
- ➢ if not : repeat above procedure from the start
- startup Rayfract® 4.06 via desktop icon : optionally right-click icon and select "Run as administrator"
- the WibuKey runtime version 6.60 installer does NOT work in Windows 11 ARM on PC with ARM CPU such as Apple M2 CPU. Ask us for a quote for upgrade from your green WibuKey license to a license with metallic CodeMeter CmStick/ME USB dongle. One dongle contains one license.
- to determine the CPU type installed in your Windows 11 PC in Settings, System, About see <a href="https://www.elevenforum.com/t/find-cpu-or-processor-specs-in-windows-11.8438/#One">https://www.elevenforum.com/t/find-cpu-or-processor-specs-in-windows-11.8438/#One</a>

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